

What is the Central Ohio Pathways HUB?

Managed by Health Impact Ohio since 2019, the Central Ohio Pathways HUB (the HUB) is a care coordination program that provides connections to care and services for Central Ohio's most marginalized at-risk populations. The HUB has a service area of Franklin, Delaware, Union, Madison, Pickaway, Licking, Fairfield, Ross and Marion counties. There are currently twelve care coordination agencies (CCAs) that employ 45 community health workers (CHWs) participating in the HUB.

How does it work?



**Find
Engage
Assess Risks**

Community Health Workers (CHW) engage at-risk individuals in the community who they meet through canvassing, referrals from MCOs and community partners. The CHWs then complete a comprehensive needs and risk assessment.



**Plan
Track
Connect**

CHWs enroll clients in the HUB based on assessment, opening standardized Pathways, or connections to care and services. CHWs check in with clients on a regular basis - providing continued support, connection to care and resources, and educating the client to the goal of self-sufficiency.



**Monitor Progress
Complete Pathways
Submit for Reimbursement**

CHWs work with clients to complete Pathways by helping to work toward goals and maintain successful care and service connections. As Pathways are completed, local HUB staff audit and invoice completed Pathways, sending them to Medicaid Managed Care for reimbursement that is then sent back to CCAs that employ the CHWs.

Care Coordination Agencies (CCAs) in the community employ the CHWs that provide care coordination for HUB clients

Current CCA's in the HUB:



Current HUB Data Updated 5/8/2024



6,579 Total Clients Since
March 2019



An average of **600** clients
receive HUB services per month



Most Frequently Opened Pathways:

- Social Service Referral
- Education
- Medical Referral
- Pregnancy
- Medical Home



Over **2,200** Educations Related to
COVID-19 including information
on vaccines, variants, health
orders, personal safety, etc.



51,646 Total
Pathways/Connections to Care
Initiated



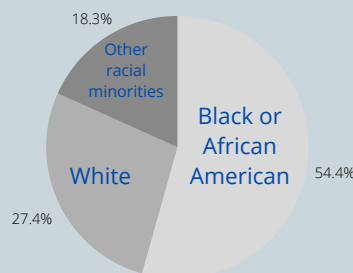
38,662 Total
Pathways/Connections to Care
Completed and Reimbursed

The HUB reaches unique, at-risk populations



98%

of babies born to Black and
African American mothers
who were a part of funding
from the Ohio Commission on
Minority Health in the HUB
were born at a **healthy birth
weight**.



54.4%

of participants receiving
services in the HUB are Black
or African American. This data
shows us that HUB services
are essential to **addressing
health disparities** amidst the
COVID-19 crisis.



95%

of participants in the **theft
diversion** program with
Columbus City Attorney Zach
Klein have successfully
completed the program,
receiving connections to care
and services rather than jail
time.